

Dear patients,

We would like to thank you for your patience while we set up our office with additional protection. We are now ready and happy to have you back. The latest infection control practices outlined by the Royal College of Dental Surgeons of Ontario (RCDSO) and Ministry of Public Health are strictly enforced in our office. We continue to monitor and update to the latest protocols in order to help our patients get back into the clinic in a safe manner.

Please refer to the following for enhanced safety protocols at your upcoming dental appointment with us:

1. Patients will be screened for COVID-19 risk factors at confirmation of appointment and upon arrival. The patient will be asked to reschedule if risk factors are present.
2. Patient's temperature will be taken using a contact-less forehead thermometer. Blood oxygen level will be measured by using a pre-disinfected oximeter on your index finger if needed.
3. Appointment times are scheduled such that social distancing can be maintained amongst patients in the office.
4. Patients will be asked to wear masks throughout your visit and only to remove it during treatment.
5. Only patients will be allowed to enter the clinic, with the exception of persons who require assistance (e.g., parents/guardians of young children, caregivers of the elderly, translators, etc.).
6. Patients will be asked to sanitize their hands prior to entering the treatment area.

The following are enhanced safety protocols arranged at our office in compliance to the RCDSO and Public Health Ontario protocols:

7. Employees are screened every day for COVID-19 risk factors; those at risk are required to self-quarantine for 14 days before returning to work.
8. There are markings and signage throughout the office to ensure social distance is maintained between patients.
9. Each room is sealed off to ensure that any aerosols produced in the office is contained within the treatment room.
10. Each room contains a Surgical Clean Air unit (a medical-grade HEPA-Rx filter) to effectively filter and destroy pollutants and viruses in the air, ensuring the highest and cleanest air quality for you and your family.
11. All dental office staff will be using the appropriate Personal Protective Equipment (PPE) to protect ourselves and our patient.
12. We have increased sanitizing rounds to ensure surfaces are disinfected for your safety.

Thank you for your patience and loyalty throughout these changes. We value your trust and look forward to welcoming you back!

*Stay Safe and Healthy,  
Trinity Dental Team*